

Troubleshooting Guide

Application Failure Troubleshooting

1. Initial Steps

If the application fails to run and displays an unhandled exception error, please download and install the Visual C++ Redistributable package.

VC Redist x64: https://aka.ms/vs/17/release/vc_redist.x64.exe

This file will be updated as needed to address any future requirements.

2. Contact Support

If installing the above does not resolve the issue, please join our Discord server and post your query in the Support Channel.

Discord: <https://discord.gg/9Bbtgg3GxZ>

3. Error: Application Failed to Start

If you encounter the error:

Application Failed to Start: Command 'wmic csproduct get uuid' returned non-zero exit status 1.

Follow these steps to resolve it:

- Open Powershell as Administrator.
- Run the following command:
- `DISM /Online /Add-Capability /CapabilityName:WMIC~~~~`